Brian Dadigan

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Professional Summary

Solution and results-driven Senior Business Systems Analyst with over 20 years of experience in analyzing, designing, and implementing business systems solutions. Proven ability to bridge the gap between business needs and technology capabilities, ensuring optimal performance and efficiency, and turning manual processes into software solutions. Expertise in project ownership/management, process improvement, and data analysis to drive strategic decision-making. Team-lead experience working across business and technology platforms including database developers, engineering, object programmers and product framework teams.

Key Skills

- Business Analysis: Requirements gathering, gap analysis, stakeholder management, and business process modeling
- Project Owner/Management: Agile methodologies, project planning, roadmaps, and resource allocation
- Systems Design: Domain Driven Design, system architecture, data modeling, integration, and context, process and workflow mapping
- Data Analysis: Visualization, reporting and data warehousing
- Technical Proficiency: SQL, Microsoft Office Suite, UI/UX Design tools
- Soft Skills: Problem-solving, critical thinking, leadership, communication and strong presentation skills

Professional Experience

Senior Business Systems Analyst

Emcara Health, Franklin TN | January 2021 – February 2025

Delivers high-quality comprehensive care for the whole person, with in-home primary care to members.

- Designed software solution that replaced a manual process of monthly invoice reconciliation that reduced processing from 40+ hours per month to less than 5 minutes and reduced write-offs by thousands of dollars each month.
- Implemented software solution to allow customized call assignments to a group of 30+ schedulers to procure medical charts that replaced a manual process which decreased the call scheduling process from 3 hours per day to seconds.
- Led requirements and data design sessions to develop a data visualization application which resulted in highly accurate reporting and increased revenue by $20k per month.
- Presented product demonstrations to C-Level, VP and Director staff

- Assisted Product Owner in sprint planning, developer resource allocation, and product roadmap.
- Facilitated requirements sessions from stakeholders from chart procurement, accounting department, EMR, Salesforce (CRM) which led to new features, enhancements and new software applications.
- Created application user guides and product training videos across 8 applications used for onboarding developers and QA staff.

Senior Business Analyst/Consultant

Premier Logic LLC, Alpharetta GA | December 2018 – March 2020

A digital solutions and technology firm focused on strategy, innovation and delivery.

- Lead analyst facilitating domain driven design across a 10-application legacy system for a large data company.
- Identified business domains and sub-domains collaborating with product owners, SMEs, and product architects.
- Collaborated with IT architects and engineers to carve out both high-level and domain-specific microservices for new architecture.
- Presented results of business, technology and microservice analysis to senior-level management.
- Recommended path forward to implement new architecture via MVP-approach in Agile methodology using CI/CD.
- Created workflow and process diagrams, as well as context maps based off client interviews and event storming.

Senior Business Analyst

Insurance Information Technologies, Inc, Naperville IL | May 2003 – July 2018

A commercial lines insurance policy rating and issuance software developer.

- Trained junior-level analysts on all aspects of products including workflow, best practices, and documentation.
- Created and implemented a new company-wide software release cycle using Agile methodology that resulted in 90% faster production deployments.
- Developed configuration tools (UI/UX) that allowed clients to customize legacy applications which resulted in a turnaround time from 3+ months to minutes.
- Designed auto software testing mechanism that reduced data testing requirements from 2 days to seconds.
- Performed impact and gap analysis for front-to-back-end client's legacy systems.
- Created and presented wireframes, workflow and process diagrams to both internal and external stakeholders.

Education

Bachelor of Science, Computer Science | Northern Illinois University, DeKalb IL